

BIOSKIN[®]

Amniotic Wound Matrix

REIMBURSEMENT HELPLINE

Phone: 800-361-2314 | Fax: 240-238-9836 or 860-645-3988

Email: BioSkinReimbursement@Wright.com

8:30am EST – 7:00pm EST, Monday through Friday
(except holidays and unexpected closures)

The BIOSKIN[®] Reimbursement Helpline is a HIPAA compliant service comprised of a team of experienced wound care reimbursement specialists dedicated to supporting patient access to BIOSKIN[®].

BIOSKIN[®] Reimbursement Helpline staff can assist with the following:

- General coding and reimbursement questions
- Patient-specific insurance verifications¹
- Prior authorization and pre-determination support¹
- Medicare unadjusted national average payment rates²

Before the BIOSKIN[®] Reimbursement Helpline will provide reimbursement support services requiring access to Protected Health Information, the health care facility (covered entity) and BIOSKIN[®] Reimbursement Helpline must enter into a Business Associate Agreement (BAA). The template Business Associate Agreement is available from the Helpline.

Helpline staff can assist providers to determine if codes and/or modifiers are required for a particular benefits verification or prior authorization.

Helpline staff can provide payer prior authorization forms and/or a template letter of medical necessity, as well as submit materials on behalf of the physician and track status until a final coverage decision is obtained.

Getting started with the BIOSKIN[®] Reimbursement Helpline:

- Contact the Helpline at **800-361-2314** or email BioSkinReimbursement@Wright.com to execute the Business Associates Agreement.
- Complete the Insurance Verification Form and fax to **240-238-9836** or **860-645-3988**.

1. These services require a Business Associate Agreement and Completion of a Benefits Verification / Prior Authorization Form

2. Reimbursement rates are predetermined by individual contracts between providers and payers. The Helpline staff is not able to confirm the contracted or reimbursable rates on your behalf.

